Case Study Achieve Martech Savings with Smart CDP Migration

Challenge

A leading publishing group implemented their first CDP in 2016 to consolidate datasets and provide better integration of terabytes of proprietary data to a network of dozens of publishers. Use cases were centered around email marketing as the hub; however, the ESP the client leveraged was antiquated. The client decided to consolidate its CDP & ESP offerings into a single provider who offered both. However, 4+ years of CDP adoption and 15+ years of ESP migration needed to be incorporated into the transition.

Solution

The client hired a cross functional team of experts from Actable in order to:

- Audit both the new and prior CDPs, and larger marketing technology stack
- Document thousands of segments, integrations, and use cases across its 3 largest publications.
- Develop a migration plan for mission-critical use cases.
- Build remediations for use cases and integrations that were not well solved for by the new CDP
- Test for continuity of use cases in the go-forward CDP.

Results

- Actable built a solution to deliver personalize site experiences that preserved over \$500k in incremental revenue
- Saved over \$2.0mm/year in redundant SaaS subscription fees
- Rapidly accelerated adoption of the new CDP.





